

Good George North Wharf Internet Payments Policy

Good North Wharf Limited, trading as Good George North Wharf has the following website criteria in place for customers who use the Good George North Wharf online ordering portal for the purchase of goods.

Goods on Offer

- Good North Wharf Limited, trading as Good George North Wharf has a variety of food available for purchase ranging from starters, mains, and desserts, as well as a range of beverages including the Good George range of beer, cider, and non-alcoholic ginger beer.

Refund Policy

Requests for refunds should be directed to the manager/owner of the relevant locations. We will provide you with a replacement or refund where:

- The product is not of acceptable quality, or
- The product is not fit for its intended purpose, or
- The product does not match the sample or our description

Delivery Policy

- Goods will be delivered at the time and date which the customers states on their order. It is the customer's responsibility to provide accurate delivery instructions and address.

Customer Service Contact Details

- 1 Jellicoe Street, Auckland CBD, Auckland , New Zealand
- 09 940 4955
- hello@goodgeorgenorthwharf.co.nz

Privacy & Security

- We collect, use and disclose your personal information in accordance with any privacy collection statement that we give you, and as stated in these terms.
- We collect and use your personal information through the Good George North Wharf ordering platform strictly for the purposes of coordinating the collection or delivery of the goods you order.
- Information is not disclosed to any other business or party, or used for any purpose other than communication and coordination of your order.
- Payment Gateway is provided by Braintree (a Pay Pal Service)

Transaction Currency

- All prices are in New Zealand Dollars (NZD). Pricing is not real time but is correct at time of publishing. Prices may vary at time of purchase.
- We recommend you review your purchase prior to payment before deciding whether or not you wish to proceed with your purchase. We are not liable for any price variations or errors in pricing.
- Payments made through the Good George North Wharf ordering platform must be paid for by credit or debit card via the payment facility provided. This secure payment facility is provided by a third party payment gateway provider. We do not store your full credit card or debit card details.

Legal Restrictions

- The usual legal restrictions apply for the sale and supply of alcohol as outlined by the Sale and Supply of Alcohol Act 2012 which can be found at <https://www.alcohol.org.nz/management-laws/nz-alcohol-laws/sale-and-supply-of-alcohol-act-2012>
- Good North Wharf Limited, trading as Good George North Wharf adheres to all policies of our liquor license (007/ON/9566/2019, and 007/OFF/9164/2019)
- All alcohol purchases must be made by someone over the age of 18. The Good George North Wharf team will insist on proof of age if you look under the age of 25 – This is a judgement call, please be kind and accept we are required by law to do this and being asked for ID is a complement; we don't intend to offend!

Terms and Conditions

- By ticking the terms and conditions accept box on the Good George North Wharf ordering platform, customers agree to all terms and conditions outlined in our policy.

Cancellation Policy

- Cancellations on orders can be made at any time before 2 hours prior to scheduled collection or delivery.
- All cancellations required after 2 hours prior to delivery or collection will need to be discussed by calling the Good George North Wharf landline, and discussing the matter with the General Manager.
- Refunds are made at the discretion of the General Manager

Disclosure

- 'Good North Wharf Ltd' trading as 'Good George North Wharf', is a related entity to Somerset Brewing, which trades as Good George Brewing. Good George North Wharf and Good George Brewing are a common ownership model and Good George North Wharf is under licence to NZ Owned Somerset Brewing Ltd.

